

Supplier Profile Update Process

Purpose:

The purpose of this help guide is to provide instruction on how to make changes to the supplier profile.

Scope:

- How to update supplier information
- Updating Banking details

How to Update Supplier Information

To make changes to the banking details or contact information, click on **'Update Info'** button at the very bottom of the form.

On the 'Please select the service type' field click> 'Select if you're updating your profile information' and proceed to make the desired changes.



Updating Banking details:

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Please note that existing Remit-To addresses cannot be edited, only deleted. New or additional Remit-To Addresses can be added by clicking the '**Add Remit To'** button, cancel the pop-up window, and enter the information as usual on the form.

New Remit-To's must be validated with DIRO and a new DIRO Verification Number must be entered into the form (see 3 – Help Guide – How to complete the Onboarding Form).

To deactivate an old Remit-To, just click on the Red X button found at the right side of 'Banking Information.